



TASTE OF THE WEST HOSPITALITY & RETAIL AWARDS 2017 – 2018

HOSPITALITY FEEDBACK REPORT

Entrant: Turk's Head, Penzance

Category: Dining Pub

Award: Gold

Date Visited: 14/07/18 @ 1930

Thank you for entering this year's Taste of the West Hospitality and Retail Awards.

Please see below the assessment of your establishment. This assessment has been prepared based on a field visit by one of our judges, but also taking into consideration other reviews and reports, website information as well as previous awards and feedback. We do hope you find the comments below informative and constructive.

FIELD REPORT COMMENTS

Commitment, Perception & Communication of Local Sourcing

A page within the menu was dedicated to a list of purveyors and suppliers which included:

Fresh fish and seafood: Stevensons of Newlyn, Seafayre Cuisine of Crowlas and Craig Tonkinof Newlyn

Fresh Cornish meat: Brian Etherington of Redruth and Trevarthens of Camborne

Speciality goods: Celtic Fish and Game of St Ives

Dairy: Roddas Creamery of Scorrier

Fruit and veg: Thomas of Penzance

Beverages: Polgoon Wines, St Austell Brewery, St Ives Brewery and Skinners Brewery.

Quality of the Meal

This was a pleasure to judge even though there was a power cut (gas) during the evening. This was dealt with very professionally by the extremely pleasant, well trained and courteous staff. There was a change to our original order due to the power restrictions but our revised menu choice was cooked well and presented in a very polite manner. Good well-cooked food using local ingredients was advertised around the establishment which is a credit to the owner and to 'Taste of the West'. This could be used as an example of where local sourcing is well advertised.

Quality of Service

This is a busy food pub in which the staff really made a difference. They were a pleasure to meet; polite and helpful and had a really good knowledge of the menu and suppliers. The service was as good as one gets! I complimented the owner prior to leaving.

Atmosphere, Ambience and Value for Money

A really nice 'olde world' pub that was comfortable with excellent staff and good food. Yes, we will return!

Judge's Summary Comments

A credit to the owner, we will return soon!

Recommendations

Keep up the good standards!